

# COUNTY OF LOUISA

## MONTHLY DEPARTMENT REPORT

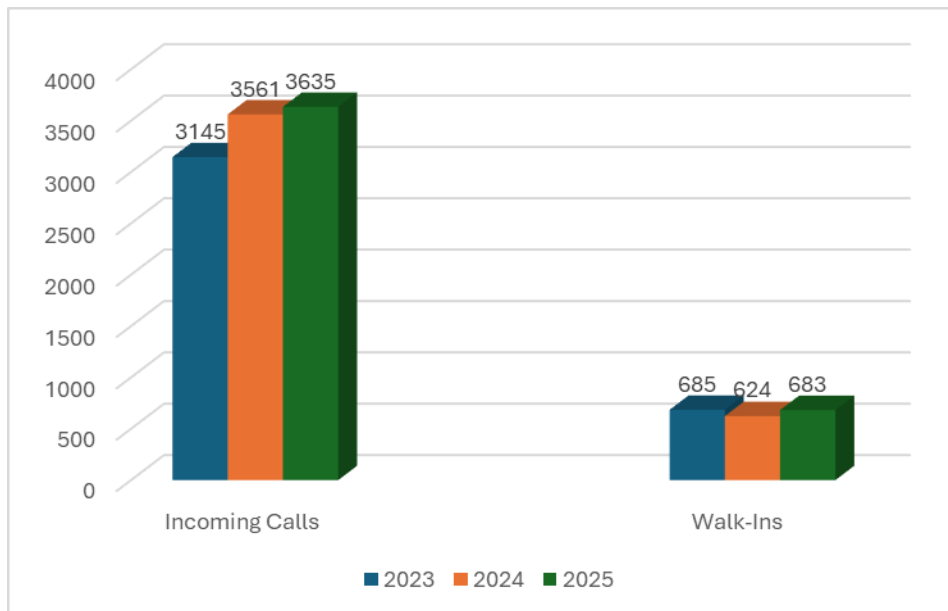


**Department:** Human Services

**Period:** December 2025

### INDICATORS AND STATISTICS

#### CUSTOMER SERVICE:



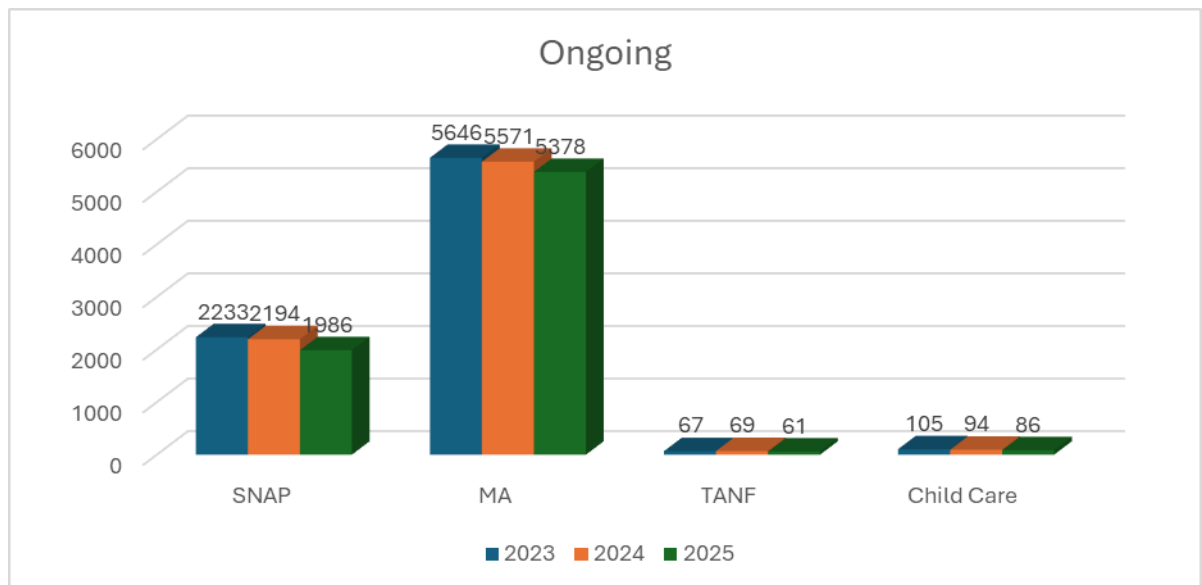
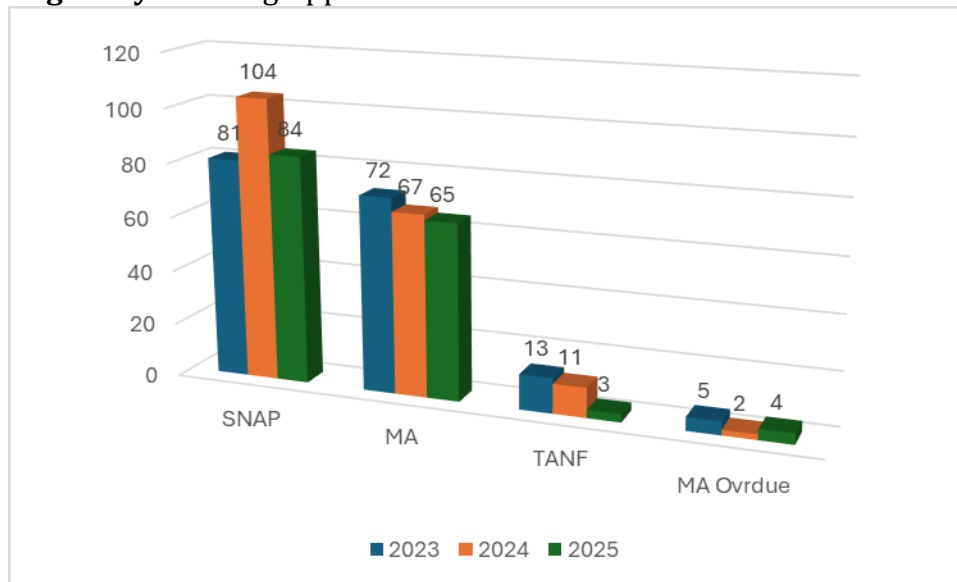
The local agency is still receiving a high volume of calls with questions about their benefits cases or seeking information about other resources in and outside of Louisa County due to the Government shutdown which impacted the SNAP program recipients and HR1 which has reinstated certain waivers to the program regarding the verification acceptance. Foot traffic was consistent with what has been experienced in prior years which averaged just under 36 visitors to the local agency daily. The energy assistance program for Fuel Assistance ended in the month of December and the Crisis program started November first. The agency will continue to accept Crisis applications until March 15<sup>th</sup>, 2026. There were 4 observed holidays in the month of December; Christmas Eve (half day Wednesday), Christmas Day (Thursday), the day after (Friday), and New Year's Eve (half day Wednesday).

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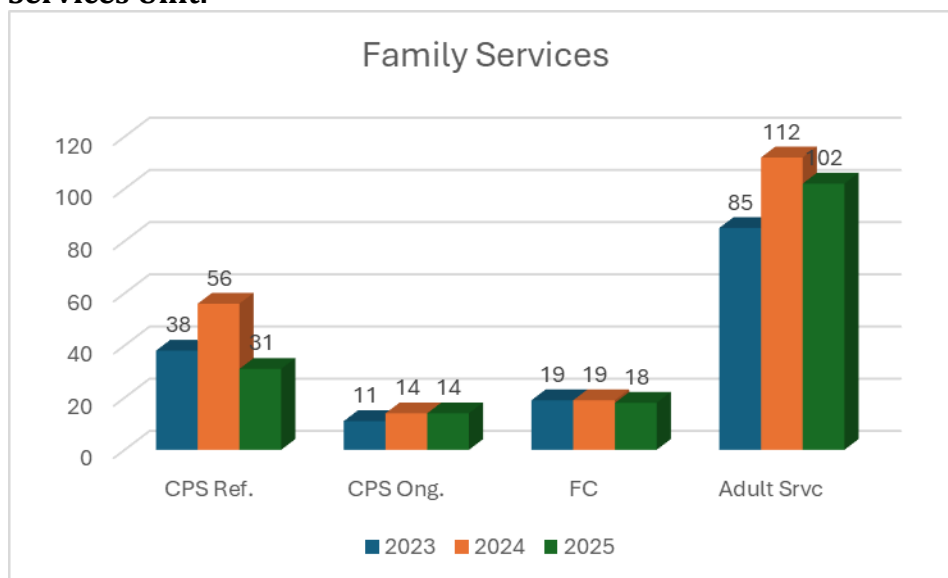


### Eligibility: Pending Applications





**Services Unit:**



**FOSTER CARE SUMMARY:**

No new youth entered care this month. One youth was discharged from the Fostering Futures program due to turning 21yo. One youth re-entered the Fostering Futures program this month. One youth discharged from the Post-D Detention program and was placed with a relative. He will transition to Fostering Futures program for services this month.

As of December 2025, there are 18 youth in foster care. Seven (7) youth have been in care for less than 12 months, two (2) youth have been in care for more than 12 months, but less than 24 months and five (5) youth have been in care for more than 24 months. Each of these youth has had a face-to-face visit as required by State and foster care policy.

Three (3) of these youth reside in a relative foster home, five (5) youth are in congregate care, four (4) youth are in a non-relative foster home placement, and four (4) youth are in the Fostering Futures program. Two (2) youth are on a trial home placement.

**FOSTER PARENT RECRUITMENT/TRAINING UPDATE:**

Three local families are going through the approval process and should be completed by February.

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### **CPS Summary:**

For the month of December:

CPS Intake Referrals for November: 31

Below are the number and reason for referral screen outs:

Does not meet definition – 18.

Alleged Abuser not a caretaker – 1

Duplicate Referral – 4

Inadequate Information – 1

Alleged abuser not a caretaker (sexual abuse) – 2

Out of State Jurisdiction – 1

Total – 27

### **Adult Services Summary:**

In the month of December:

- # of APS Reports: 24
- # of AS cases: 16
- # of Guardianship Cases: 68
- Total # of APS/AS/Guardianship Cases: 102

Case Closure Specific to type of Substantiated Abuse/Neglect/Exploitation:

Self-Neglect – 2

Financial Exploitation – 2

Other Exploitation – 1

Perpetrator a Relative – 1

Sexual Abuse – 1

Total of clients who Needs Protective Services – Accepts – 1

Total of clients who Needs Protective Services – Refuses – 3

Total of clients who Needs Protective Services – No longer exists – 0

Total Invalid APS Investigations – 1

Total Unfounded Investigations – 11

### **In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases**

There are currently Six (6) In-Home cases and eight (8) Family Support cases. Six (6) cases are court ordered for services. Two (2) cases were closed, and three (3) cases were opened. One (1) case was court ordered for investigation. There were two (2) court appearances. Fifteen (15) home visits were made. Fifty-two (52) clients receive services in these categories.

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### **PROJECT REPORTS AND ACTION ITEMS**

1. The Louisa Department of Human Services has moved into its new building and is officially open for business.

### **PLANNING AND FUTURE CONSIDERATIONS**

1. Medicaid changes are being implemented to accommodate Governor Youngkin's executive order released August 20, 2025.
2. THE LOCAL AGENCY CURRENTLY HAS TWO (2) VACANCIES TO FILL IN THE BENEFITS PROGRAMS UNIT. WE ARE REVIEWING APPLICATIONS AND HOPE TO CONDUCT INTERVIEWS WITHIN THE NEXT FEW WEEKS.